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Curago Health Launches Telehealth Platform to Include COVID-19 Screenings

Powerful software enables delivery of telehealth services improving patient care and satisfaction

Vancouver, WA (April 2, 2020) – [Curago Health](#), a fast-growing patient engagement company committed to improving the patient experience, today announced the creation of Curago Telehealth, a powerful new add-on to its patient experience platform delivering innovative patient registration, health record management and communications, as well as COVID-19 screenings, benefiting community health centers, providers, and their patients.

Curago Telehealth enables telemedicine through virtual visits between providers and patients. Most common uses include follow-up visits; medication reviews, refills and renewals; after-hours care; post-op care; behavioral health; and infectious diseases including COVID-19.

“The COVID-19 pandemic has created a real need for advanced telehealth options enabling providers to care for patients without seeing them inside a medical facility,” said James Deck, founder and CEO of Curago Health. “Curago Telehealth is enabling patients and providers to connect virtually for non-urgent care, as well as COVID-19 screenings. This is protecting patients and healthcare workers from the spread of COVID-19 and any other infectious disease, while providing community health centers and providers nationwide with a superior solution for patient registration, patient communication and delivery of non-urgent care, all virtually.”

The Curago Health patient experience platform plus its new Telehealth add-on module seamlessly integrates with the most popular electronic health record systems (EHRs). With its focus on community health centers and ambulatory care providers, Curago offers a customizable, practice-branded patient experience platform, now with its Telehealth add-on including:

- **Physician Friendly Workflow** allowing screen / document shares, provider-patient chats, interpreter inclusion.
- **Multi-lingual Patient Registration** to allow for new and existing patient registration and check-in. Additionally (for select EHRs), patients can also update their demographics, UDS and HEDIS data in the EHR and be automatically prompted to update it at any interval.

- **Customizable patient email and text reminders, check-in notifications, and numerous other types of communications** allowing practices to offer a complete digital healthcare experience for their patients.
- **Payment Flow** allowing providers to collect patient payments and account balances through integrated payment processing partners.

In response to the growing concerns of COVID-19, patients who are experiencing coronavirus symptoms can notify their provider, who then sends the patient a text or email to register for a screening appointment. Using the MyCurago mobile app or their smartphone, tablet or computer, the patient follows guided links to verify their demographics and insurance. The patient is then asked COVID-19 screening questions that appear in the EHR. The physician and/or medical assistant sees the patient's responses and can immediately determine if the patient is at-risk of COVID-19 before the patient steps into a healthcare facility.

"We understand the increasing demands being placed on community health centers and providers nationwide to maintain patient care, while keeping patients and staff safe from the spread of COVID-19," added Deck. "During this pandemic, we are offering not-for-profit community health centers access to the Curago Health patient experience platform at no charge for the next 60 days. We look forward to collaborating with community health centers as they seek to deliver innovative solutions and exceptional patient care."

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About Curago Health

Founded in 2015, Curago Health is a fast-growing patient engagement company committed to improving the patient experience within the healthcare system. Curago's powerful patient experience platform provides innovative Patient Registration, Patient Communication, and Telehealth solutions, leveraging mobile, web, and text to engage patients. Its platform scales from medical practices, community health centers and behavioral health organizations, to hospitals and a wide range of payers and providers. For more information, please visit <https://www.curagohealth.com/>.